

Tile Market Customers:

As some of you may or may not be aware of, there is a longshoreman (port workers union) strike which has taken effect as of this morning, October 1, 2024. This means that most of the eastern and gulf ports are at a complete standstill until a deal is reached and the strike is over.

Some tile manufacturers have begun to re-route container vessels to the west coast. However, we are hearing that the west coast ports may join in on the strike in solidarity. Many manufacturers have decided to hold or delay their trans-shipment sailings into our local ports here in Florida and up the east coast until further notice. This will interrupt the entire global supply chain and will most likely lead to increased costs going forward. Significant delays are expected until the strike is over.

Tile Market will continue to monitor the situation closely and will provide more details as they become available to us. Contract negotiations can take time and detailed information regarding the status of said negotiations are not always provided to us. If you have any questions on pending orders due to arrive, please feel free to contact us and we will provide you with the latest information that we have available to us.

Tile Market of San Marco has seen strikes and global situations affect the industry over our 22 years of business. We know the resolution will come and things will get back to normal, but that will take time. We understand that the delays are an inconvenience to both our commercial and residential customers and are sorry for the scheduling issues this may cause. Please know that we are doing our absolute best to provide you with accurate and detailed information, but what we are told may be limited.

Thank you in advance for your understanding and patience during these unfortunate circumstances, which is beyond our control. Thank you for your continued support.

Kind Regards,

William H. Page

Owner

Tile Market of San Marco